



TelfordUnited TV

Streaming Guide 2020/21 For Season
Ticket Holders and Casual Viewers



How to access the Stream

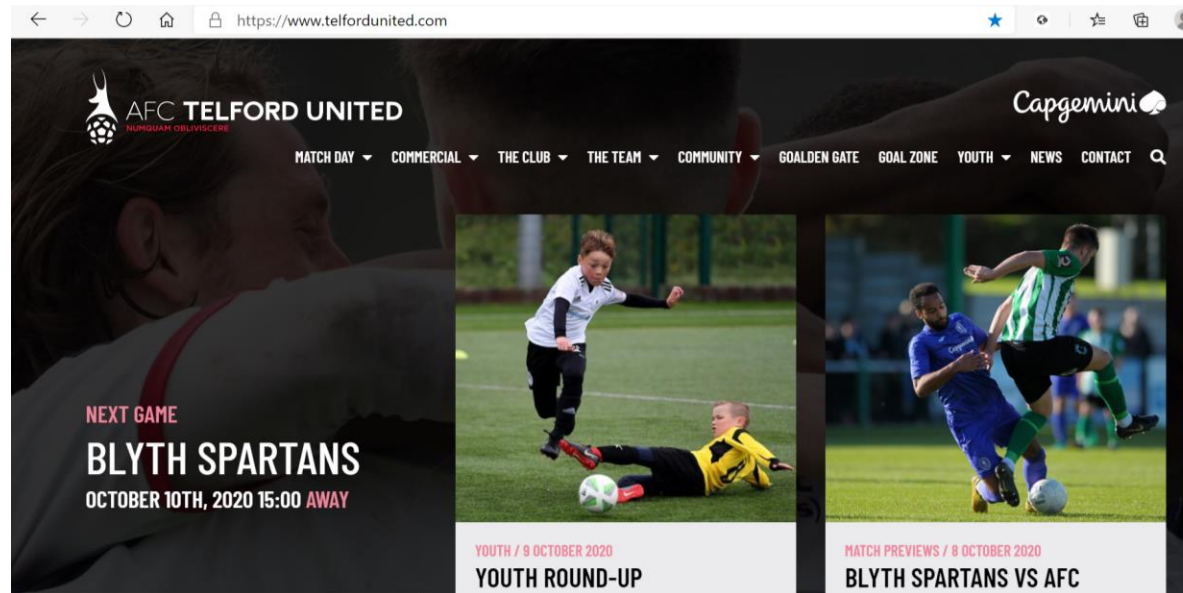
For each home game, AFC Telford United will promote the stream that is available to view via the website and social media channels.

There will be a visible section on the website's homepage with a large button showing the stream.



STEP 1 Open your web browser and go to www.telfordunited.com

STEP 2 Look for the link on the homepage of the website, half way down you will see a box that says Live Stream



[i4 - The Streaming Platform](#)

The link from the club's website will take you to the i4 player, which is where the stream is held.

This website will ask your log-in details. If you don't have an account yet, you need to click "register" in blue. Once you have created an account, Keep your username & password safe

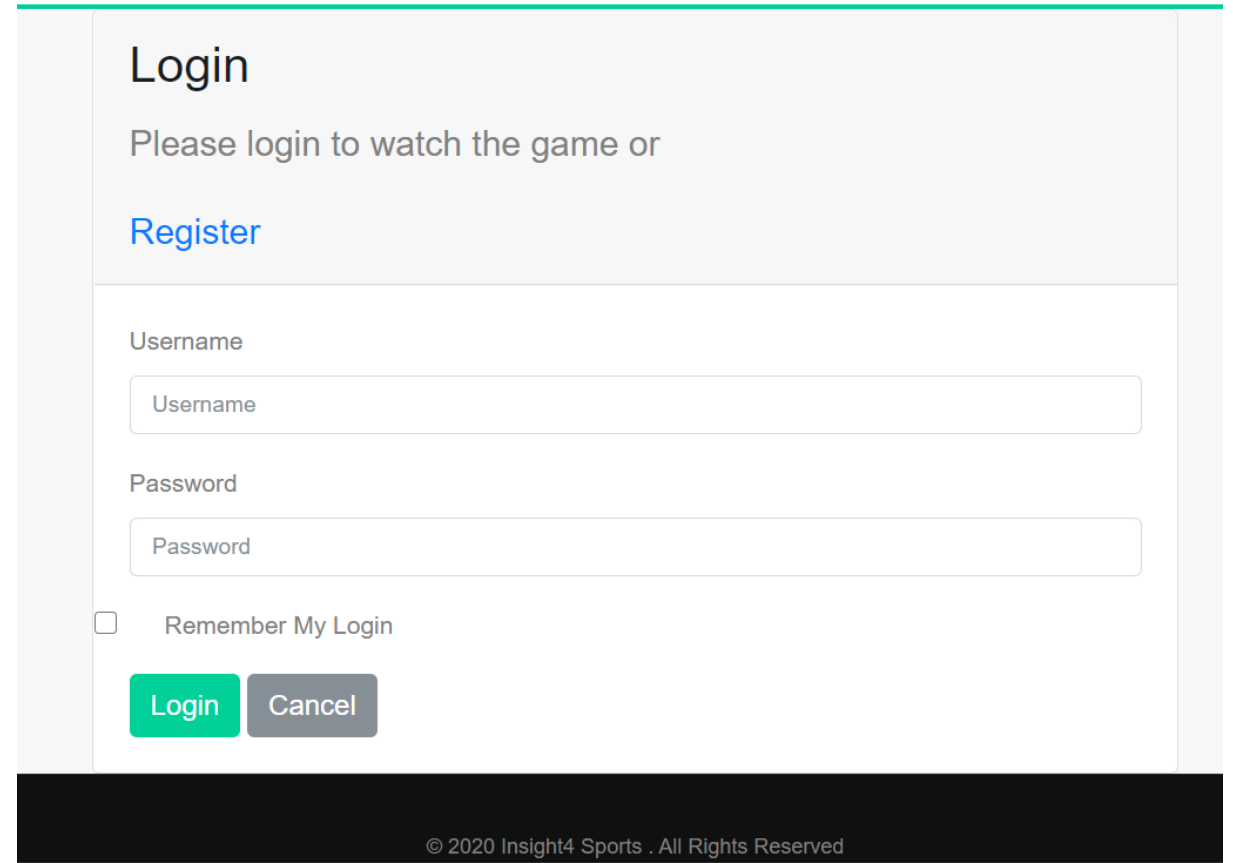
AFC Telford United are not in control of the i4 website and is not able to fix login or password queries.

You will need these details to log in and watch a match from the second viewing onwards.

SEASON TICKET HOLDERS You will of received an email from i4 with your login details and your streaming key before the first game of the season.

You will input this during the registration/log-in process.

CASUAL/ONE-OFF STREAM VIEWERS You will still need to create an i4 account to access a stream (see instructions above). You will not have a streaming key to input, so will just set up a username and password. You will then be prompted to make payment.

A screenshot of a web login page. At the top, the word "Login" is displayed in a large, dark font. Below it, a message reads "Please login to watch the game or" followed by a blue link labeled "Register". The main form area contains two input fields: "Username" and "Password", each with a light gray border and a placeholder text of the same name. Below the password field is a checkbox labeled "Remember My Login". At the bottom of the form are two buttons: a green "Login" button and a gray "Cancel" button. The footer of the page is black with white text that reads "© 2020 Insight4 Sports . All Rights Reserved".

Login

Please login to watch the game or

[Register](#)

Username

Username

Password

Password

Remember My Login

Login Cancel

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Register An Account

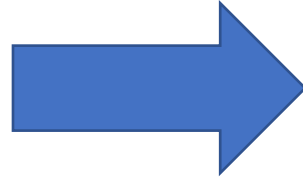
FirstName

LastName

EmailAddress

Username

Password



Click button below to pay for the game or refresh this page if you have paid.

[Click here to Pay](#)

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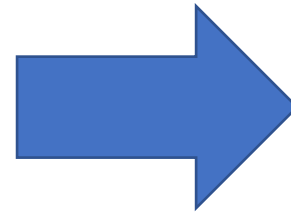
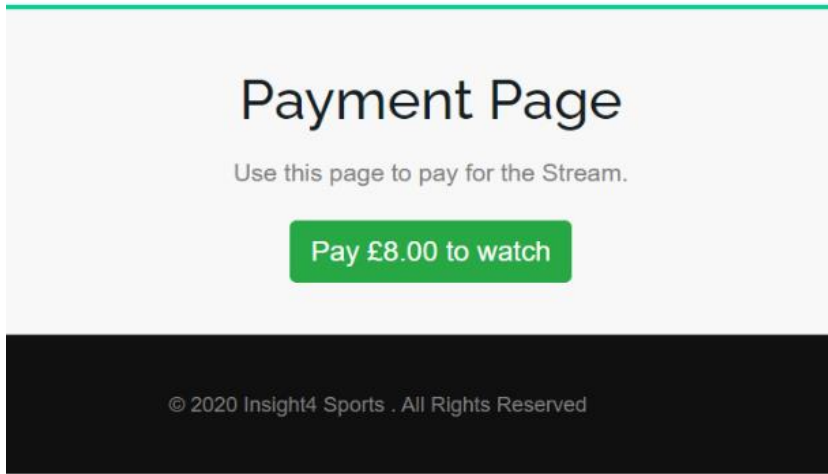
REGISTER AN ACCOUNT

After clicking the blue “Register” button, you must create your account. Only do this if you’ve never watched a match before.

CONFIRM YOU’RE READY TO PAY




After creating your account, it will ask you to log on using your new details. You’ll then be presented with the above. Click “click here to pay”.







Pay with card

Email

Card information
1234 1234 1234 1234   

MM / YY CVC 

Name on card

Country or region
United Kingdom 

Postal code

[Pay £8.00](#)

FINAL CHECK

Click the green “pay £1 to watch” button. You will then be sent to a “Stripe” screen to pay

MAKE PAYMENT

Pay through this screen. Once confirmed, you will be directed to the stream to watch the match! Skip 2 pages for tips on watching the match!



i4 - accessing a home match season ticket/streaming pass holder

All streaming pass holders will have received an email before the first game of the season a username and password to access their stream. This will be your user name and password for each home game.

The username will be their Attendee Reference (starting SPT) and the password will be a unique combination of letters and numbers supplied via the email.

Use these details to sign into home game streams without being charged.

DO NOT LOSE THESE TWO DETAILS.

Keep them somewhere safe. The club cannot tell you your password if you lose/forget it. This is kept by i4 for data protection and we cannot supply it for you. Your email will look like this and be from “Future Lions”.

HAVEN'T RECEIVED THE EMAIL?

Check your JUNK and SPAM mailboxes. If you still have not received your email, please email info@insightfour.com



Welcome!

Thank you for supporting your club by purchasing a season ticket.

While numbers of fans are limited in grounds, your club is going to stream games to enable

you to watch the games.

While it will not be the same game day experience, the club is doing everything they can to get you close to the action.

The club is using the i4 streaming platform which is accessible on mobiles, tablets and computers using any web browser.

The club will issue you the stream address prior to games, you will need a user name and password to access the stream.



Top Tips

- Don't access the stream and pay your viewing fee until you are ready to watch the match. Signing up/paying is very quick and easy.
- Streams begin 10-15 minutes before kick off and include short introductions and content ahead of the match. If it is less than 10 minutes until kick off and your player is still black, refresh your web browser page.
- The stream can be watched on any device with a web browser: your laptop, your desktop PC, your iPad or your smartphone!
- The stream player itself does not support casting to TVs. To watch the stream on your TV you should either "Chromecast" or link your laptop to your TV with a HDMI cable.
- Any major issues with the stream during the match will be broadcast via the club's live Youtube feed. If you are experiencing problems with accessing the stream and there are no notifications on our Twitter feed, you need to assess your own internet connection.
- Please be aware, this is the first time we streamed live matches over the internet in a commercial manner. We are very confident each week it will continue to improve. We would love to hear any feedback





TelfordUnited TV

Please contact us a enquiries@afctu.co.uk
or call 01952 640064 if you need any help

