

conditions

10. Cup and Away Matches

10.1 For all home Cup ties, arrangements for the Season Ticket Holders will be advertised in Club publications, on the AFCTU website and/or via the media. The Club will take all steps to ensure where applicable the allocation of your own seat if required, provided that the seating for this match is not declared unreserved and all season ticket holder areas of the Stadium are open for the match.

10.2 For all home and away Cup matches where applicable, Season Ticket Holders holders will be given preferential access to match tickets subject to availability in the following order of priority. However, no guarantee of allocation can be given. i) Season Ticket Holders ii) Trust Members iii) Open sale AFCTU cannot guarantee allocation in such circumstances where ticket allocation and volume is determined by a 3rd party and/or where demand is likely to exceed supply.

10.3 For certain high-demand games (i.e. where potential demand is likely to exceed supply in the judgement of the Club), the club may operate a voucher system, details of which will be advertised in Club publications, on the AFCTU website and/or via the media. In such circumstances, the Club reserves the right to vary the priority schedule detailed above.

10.4 All tickets are subject to availability and are limited to one ticket per person unless otherwise stated.

10.5 Any variations or additions to the foregoing will be announced in Club publications and/or the AFCTU website and/or via the media as and when necessary.

10.6 When purchasing the ticket, customers must be in the possession of their Season Ticket and vouchers (where applicable). Refusal will be at the discretion of Club staff if the customer is not in possession of the aforementioned items.

11. Promotions and Concessions

11.1 The Club reserves the right to offer a limited number of selected low demand matches at reduced rates to non season ticket holders to boost attendance and attract new supporters to the Club.

11.2 The Club reserves the right to offer concessionary priced tickets to the following groups providing that they meet the appropriate criteria:-

11.2.1 Senior Citizens who are 60 or over at 13/08/2011. This applies to men and women regardless of whether they are of 'pensionable age' or not.

11.2.2 Young persons who are between Under 14 and between 14-18 years of age at 14/08/2011 and who can provide photographic evidence containing proof of date of birth.

13. Smoking Policy

13.1 Smoking is not permitted in any covered area of the Stadium in accordance with government legislation. This includes all seating areas, stadium concourses.

Terms & Conditions

1. Issue of a Season Ticket

1.1 The issue of a Season Ticket and subsequent access to the Ground is subject to the Terms & Conditions of Entry.

1.2 The Terms & Conditions of Entry can be found at every turnstile block at the New Bucks Head Stadium, the official Club website or can be provided upon written request to the Club

1.3 If the following Conditions of Issue are not accepted, the Season Ticket should be returned immediately and intact. The use of a Season Ticket to gain entry to the Ground will be considered to constitute acceptance of these conditions.

1.4 The Season Ticket is for the use of supporters of the Club only. By applying for a Season Ticket and/or using the same you hereby warrant and represent that you are a supporter of the Club. The AFC Telford United Season Ticket is intended for use by bona fide supporters of AFC Telford United and is not for use by supporters of the visiting club.

1.5 This Season Ticket remains the property of the Club at all times and its use is subject to compliance with the Terms and Conditions of Entry set out below.

2. Admission to the Ground

2.1 Use of a Season Ticket constitutes acceptance of the Terms & Conditions of Entry.

2.2 A Season Ticket permits you to occupy at the Match the seat or terraced area indicated on the Season Ticket or such other alternative seat of equivalent value as the Club may, from time to time, allocate to you at its reasonable discretion.

2.3 Nothing in these Conditions of Issue shall constitute or imply any entitlement to occupy the seat indicated on the Season Ticket in any subsequent season.

2.4 The Club reserves the right to:

- Temporarily suspend this Season Ticket from any person at any time for minor contravention of any of the conditions or regulations created in accordance with this clause without refund or redress.

Permanently withdraw this Season Ticket from any person at any time for a major contravention of any of the conditions or regulations created in accordance with this clause without refund or redress.

2.5 The Club reserves the right to refuse admission to, or eject from, the Ground any person who fails to comply with the Terms and Conditions of Entry.

2.6 Supporters should, where possible, refrain from bringing bags and rucksacks into the Ground - the Club reserves the right to search any spectator who has a bag on their person.

2.7 Children under the age of 14 must be accompanied by an adult.

2.8 A valid Season Ticket must be produced to gain access to the Ground through gates allocated for season ticket admission and, having entered the Ground, there will be no pass outs or readmission of any kind.

2.9 As part of the Terms and Conditions of Entry the Club reserves the right to take photographs of supporters within the Stadium for use in Marketing literature and club publications.

2.10 This Season ticket admits the holder only to League Matches played by AFC Telford United at the New Bucks Head Stadium in the Blue Square Bet Premier season 2011-12 (This does not include play off games which for the purposes of these conditions will be treated as Cup games).

3. Use of Season Ticket

3.1 Season Tickets are issued for your sole use and you shall not resell or (save as set out in clause 3.2 below) transfer or lend the Season Ticket to any other person without the prior written consent of the Club.



3.2 The Season Ticket will remain the property of the Club at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of the Club or any police officer. The Club reserves the right to require the immediate return of the Season Ticket at any time.

3.3 Persons holding a concessionary priced Season Ticket may be required to bring identification evidence of their concessionary status with them when attending Matches. This must be produced on demand to any steward, police officer or agent of the Club. Those persons not in possession of relevant I.D. will be refused entry and will need to obtain an upgrade from the club.

3.4 Misuse of this Season Ticket may result in the holder being ejected from the Ground in respect of a particular Match and/or the cancellation and withdrawal of this Season Ticket.

3.5 The Club reserves the right to revoke without refund or redress the season ticket of any person who persistently contravenes Ground Regulations. Copies of the Ground Regulations are located at each turnstile block at the Bucks Head Stadium, are available on request and are displayed online at www.telfordutd.co.uk; or is ejected from the Ground for contravention of Ground Regulations on more than one occasion; or is found guilty by a court of law of any football related offence.

4. Changes to Dates, Refunds & Exchanges

4.1 Dates and times of kick off will be announced in Club publications, on the AFCTU website and/or via the media. However, on occasion, the dates and times of matches may be altered at short notice without liability upon the Club.

4.2 No guarantees can be given by the Club that a Match will take place at a particular time or on a particular date. The Club reserves the right to reschedule any Match without notice and without any liability whatsoever. Your Season Ticket will enable you to attend the rearranged Match. The Club will endeavour to give as much notice as possible if there are changes. However, changes may be determined by other parties outside of the reasonable control of the Club. Once a match has been played no refunds will be granted.

4.3 The Club will have no further liability whatsoever, including (but not limited to) any direct or consequential loss or damage, loss of enjoyment or travel/accommodation costs.

4.4 Should a match be abandoned following admission to the stadium but before kick-off, supporters will be entitled to free admission to the rearranged match. Should a match be abandoned after half time for reasons beyond the reasonable control of the Club, and the match subsequently rearranged, supporters will be entitled to half-price admission.

4.5 No refund can be made in respect of matches where the Season Ticket has not been used to gain entry to the Ground.

5. Lost or Stolen Season Tickets

5.1 In order to gain admission to the Ground the Season Ticket must be presented in its entirety at every Match. The Club cannot accept any responsibility whatsoever for Season Tickets which are lost, stolen, forgotten or destroyed. A replacement Season Ticket will be issued for an administration fee of £13 per Season Ticket.

5.2 If in the event that a Season Ticket is forgotten, lost or stolen on any given matchday, the same seat will only be offered at the Club's discretion. The Club also reserves the right to charge a non refundable administration fee of £13 for this replacement service.

5.3 If, in the Club's opinion, a Season Ticket is damaged, lost, stolen or destroyed, a duplicate Season Ticket shall be issued by the Club as soon as reasonably practicable after the payment of a non refundable administration charge. Only

one duplicate Season Ticket will be issued to you per season and you will be required to sign a document confirming that the original Season Ticket is damaged, lost, stolen or destroyed and indemnifying the Club against any direct or indirect consequences of such matter having been falsely represented or stated to the Club.

5.4 Should any Season Ticket when applied for not arrive in the post after purchase you will be required to sign a document confirming this and undertaking to immediately return the original Season Ticket to the Club should it come into your possession at any time. There will be no charge for the issue of a duplicate Season Ticket in this instance.

6. Change of Address and Contact details

6.1 If you change your address and contact details during the season you must notify the Club as soon as possible.

7. Cancellation & Withdrawal of Season Ticket

7.1 Without prejudice to any other remedies it may have, the Club shall have the right in the case of any serious or persistent breach of these Terms & Conditions of Entry to cancel and withdraw your Season Ticket. In the event of such cancellation no refund will be paid in respect of any unused portion of the Season Ticket. Without prejudice to the general nature of the above the following actions shall constitute serious breach of Terms & Conditions of Entry:

7.1.1 Smoking inside the non smoking areas of the Ground (see clause 10);

7.1.2 being (or appearing) to be intoxicated;

7.1.3 Persistent standing in seated areas whilst the Match is in progress;

7.1.4 Sale or transfer (save as permitted) of this Season Ticket to any person;

7.1.5 the possession of a banner or flag that bears material or slogans that are offensive, obscene, abusive or racist;

7.1.6 the supply of any misleading or incorrect information in any application;

7.1.7 the use of foul, obscene, abusive and/or racist language and/or gestures;

7.1.8 the throwing of any object within the Ground that may cause injury or damage to people or property without lawful authority or excuse;

7.1.9 the chanting of anything of indecent, racist or homophobic nature;

7.1.10 any misrepresentation in relation to clause 1.4;

7.1.11 Breach of terms of any Club Membership;

7.1.12 any breach of clauses 2.4 or 2.5 above; and

7.1.13 any failure to pay or default of payment in respect of any sums owing to the Club.

7.2 In the event that your Season Ticket is withdrawn or cancelled the Club reserves the right to exclude you from any membership scheme maintained or organised by the Club and/or to disqualify you from applying for any Match ticket or season ticket at its discretion. Your name, identifying details and/or any photographs of you (including, but not limited to any material being personal and/or sensitive personal data as defined under the Data Protection Act 1998) may be passed to the police and/or such other appropriate authority as the Club sees fit.

8. Exclusion of Liability

8.1 To the maximum extent permitted by law, the Club hereby excludes any liability for loss, injury or damage to persons/property in or around the Ground except in respect of death or personal injury resulting from any negligence of the Club.

8.2 The Club shall not be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) the position of the seat or terrace position and/or (ii) the actions of other spectators (iii) adverse weather